## MLTA Fall Education Seminar - November 2, 2023 Matt Ryden • mryden@wltic.com Underwriting Counsel, Westcor Land Title Insurance Company

## What's Needed in a Claims Package?

I.

**Claims and Notices of Claims** 

f. Claims Administration

|     | a.  | What is a "Claim"?                                    |  |
|-----|-----|-------------------------------------------------------|--|
|     | b.  | Insured's Obligations under Policies                  |  |
|     | c.  | Agent and Insurer Obligations                         |  |
| II. | Hai | dling Claims                                          |  |
|     | a.  | What is needed in a Claims Package?                   |  |
|     | b.  | Contacting the Underwriter - Preparing Case Summaries |  |
|     | c.  | Communicating with Insureds, Underwriters & Attorneys |  |
|     | d.  | Records Retention & Compilation                       |  |
|     | e.  | Documents and Discovery in Claims Litigation          |  |

## III. Claims Avoidance

- a. Sources of Claims Substantive Discussions
- b. Case Studies:
  - i. Boundary Disputes
  - ii. Wire Fraud
- IV. Questions & Answers