

2024 MLTA Fall Education Seminar • Nov. 7-8

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Ethics and the Title Agent

Ethics/Title CE: 2 Hour

INTRODUCTION: This presentation covers topics that are relevant to the title insurance industry with respect to ethics and the ethical responsibilities of title agents. We will define ethics and various philosophies related thereto, various state and federal laws that are applicable, and explore examples of situations involving ethical dilemmas.

Introduction

- Who I am
- What will we cover today
- Mentimeter setup

Ethics in the Title Industry

- What is ethics?
- Red flags
- Regulatory factors
- Case studies

Ethical Considerations of Fraud

- Why fraud in an ethics presentation?
- Prevalence of fraud

- Business email compromise
- Seller impersonation
- Fraudulent releases
- Identity theft

Ethics of AI in Title Insurance

- What is AI
- Role of AI in title insurance
- Ethical considerations for AI use
- Case study

Question and Answer